

File No. 1/1/2016-Pension(Vol-II)/309-3/3

Government of India  
Ministry of Power  
Central Electricity Authority

5<sup>th</sup> Floor, Sewa Bhawan (N)  
R.K. Puram, New Delhi: 110066.

Dated: 18<sup>th</sup> April, 2023

**Sub: Holding of Nation-wide Pension Adalat, on 17<sup>th</sup> May, 2023, Nomination of Officers - Regarding.**

In compliance of Ministry of Personnel, Public Grievances and Pension, Department of Pension & Pensioners' Welfare vide D.O. Letter No.1/39/2023-P&PW (E) dated 5<sup>th</sup> January, 2023 and O.M. even number dated 5<sup>th</sup> April, 2023 for convening Nation-wide Pension Adalat for consideration of grievances of pensioners of CEA (HQ) **through Video Conferencing on 17<sup>th</sup> May, 2023**, and also for nomination of Nodal Officer for Pension Adalat. In this regard, the following officers has been nominated as Nodal Officer for Pension Adalat::

Shri Vinod Kumar Dhiman, Under Secretary (Pension & IFD), CEA, Sewa Bhawan, RK Puram, New Delhi : Telephone No. 26732575 e-mail [vinod.dhiman@nic.in](mailto:vinod.dhiman@nic.in)

2. Further, the following officers have been nominated to attend Pension Adalat:-

- i) Shri Ajay Kumar Arya, Director (Admn), CEA : Chairman
- ii) Shri Vinod Kumar Dhiman U.S. (Pension & IFD): Member
- iii) Smt. Neerja Verma, Deputy Director (Pers) : Member
- iv) Smt. Chanchal Rani, Sr. AO, PAO/CEA: Member

3. Copy of Deptt. of P&PW's O.M. dt.5<sup>th</sup> April,2023 and D.O. dt. 5<sup>th</sup> January, 2023 is also circulated herewith for seeking grievances if any. Grievances, if any, may be sent to this office by **30.04.2023**.

4. This issues with the approval of competent authority.

  
(Vinod Kumar Dhiman)

Under Secretary (Pension & IFD)

To,

Officers concerned.

Copy to:-

1. Sh. Sanjay Kumar, Under Secretary, Ministry of Power, Shram Shakti Bhawan, Rafi Marg, New Delhi-110001.
2. Shri Ravinder Kumar, Director, Ministry of Personnel, Public Grievances and Pension, Department of Pension & Pensioners' Welfare, (DoP&PW), 3<sup>rd</sup> Floor, Lok Nayak, Bhawan, New Delhi-110003.
3. PS to Chairperson, CEA/Secretary, CEA
4. Section Officer, Admn-II, CEA. It is requested that all **Sub-Offices** of CEA may be informed accordingly. All Sub-offices of CEA may also be requested to hold such Pension Adalat at their respective offices through **VC Link**. A copy of DP&PW letter dated 05.04.2023 & 05.01.2023 is also enclosed herewith for taking further necessary action.
5. Chief Controller of Accounts, M/o Power, Sewa Bhawan, New Delhi.
6. Director (IT) for uploading the in the website of CEA, for kind information of all concerned pensioners for seeking grievances, if any **by 30.04.2023**.

  
(Vinod Kumar Dhiman)

Under Secretary (Pension & IFD)

Issued  
18/4/2023

g/c  
SAIN  
18/4/2023

No. 1/39/2023-P&PW (E)  
Government of India  
Ministry of Personnel, P.G. & Pensions  
Department of Pension & Pensioners' Welfare

3<sup>rd</sup> Floor, Lok Nayak Bhawan,  
Khan Market, New Delhi,  
Dated April 5<sup>th</sup>, 2023

OFFICE MEMORANDUM

**Subject:-Holding of Nation-wide Pension Adalat, 2023-reg.**

The undersigned is directed to refer to Department of Pension & Pensioners' Welfare DO letter of even number dated 05.01.2023 (copy enclosed) from Secretary (Pension) addressed to all Secretaries and consequent OM of even Number dated 18.01.2023(copy enclosed) for convening Nation-wide Pension Adalat by each Ministry/ Department/ Organization/ Field-formation by leveraging technology through Video Conferencing.

2. It has now been decided to hold a Nation-wide Pension Adalat on **Wednesday, May 17<sup>th</sup>, 2023** for this Government initiative to have an All India impact for ease of living of pensioners. All Ministries/Departments/Organizations are requested to make their arrangements for holding their Ministry/Department/Organization Nation-wide Pension Adalat, preferably through Video Conferencing on Wednesday, May 17<sup>th</sup>, 2023.


3. All Ministries/Departments/Organizations are also requested to take up the following pending grievances during the **Nation-wide Pension Adalat being conducted by them:**

- i. All pending grievances more than 6 months old as on April 01, 2023 in CPENGRAMS
- ii. All the pending pension related grievances more than 6 months old as on April 01, 2023 received directly by Ministries/Departments/Organizations

4. Grievances requesting a change in extant policy/rules need not be short listed for the Adalat.

Encl: as above.

S.O (Pension)  
10/4/23

  
31/4/2023  
(Ravinder Kumar)  
Director  
Ph.24624802.  
24644632

All Secretaries to Government of India

2-12/6/2018-ADMN-III(MoP)  
1/39/2023-P&PW(E)

577130/2023/Admin (Portal) Desk  
2395471/2023/O/o SECY

वी. श्रीनिवास, आई.ए.एस.  
सचिव  
V. Srinivas, IAS  
SECRETARY



सत्यमेव जयते



आज़ादी का  
अमृत महोत्सव

भारत सरकार  
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय,  
पेंशन एवं पेंशनभोगी कल्याण विभाग  
लोक नायक भवन, खान मार्केट,  
नई दिल्ली-110003  
GOVERNMENT OF INDIA  
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES & PENSIONS,  
DEPARTMENT OF PENSION & PENSIONERS' WELFARE  
LOK NAYAK BHAWAN, KHAN MARKET,  
NEW DELHI-110003

D.No.1/39/2023-P&PW (E)

Dated : January 5, 2023

*Dear Secretary,*

The Department of Pension & Pensioners' Welfare has been conducting Pension Adalats across Ministries, throughout the country, as part of Good Governance, to minimise Pensioners' grievances. As you may be aware, redressal of Pensioners' grievances is high on the agenda of the Government.

2. It has been decided, to convene a **Nation-wide Pension Adalat** in the last week of March, 2023, by each Ministry/Department/Organization/Field formation through **Video Conferencing**, for which, a suitable date shall be communicated in due course. The main objective of this Adalat would be prompt resolution of pensioners' grievances, within the framework of extant policy guidelines.

3. The hallmark of the Adalat would be **leveraging digital technology** to conduct the Adalat through VC. While holding these Adalats, **each Ministry should ensure the presence of all concerned stake-holders viz. HoD, DDO, PAO and officials of concerned Banks, at the Pension Adalat from their respective locations on VC.** A notice, in advance, intimating the time and link for the Video Conferencing for the Adalat, should also be sent to the concerned Pensioner for their participation, if they so desire.

4. For effective resolution of the grievances, it is imperative that the Departments should examine the cases in advance and make extensive preparations for the Adalat. In the All-India Pension Adalat held last year, it was noticed that some officials, representing key Ministries, came unprepared and also did not abide by the time-lines given for resolution of the grievances subsequently. This has been viewed seriously and this year, as suggested by the Department Related Parliamentary Standing Committee, this Department shall recommend punitive action against such officials to the concerned Ministry/Department.

5. Only those grievances are to be taken up which fall within the extant Pension policy/guidelines. Family Pension cases and those cases pending from the last Adalat should be given priority. The Ministries/Departments/Organization having field formations in different parts of the country may organise the Pension Adalats in these formations also on that day, so that this effort has a Pan-India effect.

Contd.....2



सचिवालय का  
अधिकार

Please visit our website : <https://doppw.gov.in> <https://bhavishya.nic.in>

Tel: 011-23742133 Fax: 011-23742545 Email: secy-arpg@nic.in

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6. A nodal officer may please also be nominated from your Ministry, who shall coordinate within your Ministry as well with the Department of Pension & Pensioners' Welfare. The nodal officer will intimate the details of the cases being taken up in the Pension Adalat/s of your Ministry and also intimate the outcome of the Adalat/s in the prescribed proforma (copy enclosed). It is also requested that the name of nodal officer nominated from your Ministry may kindly be intimated to this Department latest by 31<sup>st</sup> January, 2023.

7. I solicit your kind personal attention for the involvement & support of your Ministry in this exercise in making this endeavour a grand success.

*With best regards,*

Yours sincerely



(V. Srinivas)

Encl: as above

The Secretaries of all Ministries/Departments,  
Government of India