

### भारत सरकार Government of India विद्युत मंत्रालय Ministry of Power

# क्षेत्रीय निरीक्षण संगठन Regional Inspectorial Organisation



केंद्रीय विद्युत प्राधिकरण Central Electricity Authority

एन ई आर पी सी कॉम्प्लेकस, डोंग पारमाओ, लापालांग, शिलांग-७६३००६,मेद्यालय NERPC Complex, Dong Parmaw, Lapalang, Shillong-793006; Meghalaya Phone No: 0364-2534082 / Tele-Fax No.: 0364-2534024

wi./No.

दिनांक/Date:

RIO/SH/ISO/MRM/2006/ 863-65

08.09.2017

Subject: Monthly review Meeting in respect of ISO 9001:2008 for the RIO (NE), Shillong for the month of August 2017.

Monthly Review Meeting for the month of August 2017 is proposed to be held on 11<sup>th</sup> of September at 11:00 Hrs at the office of RIO, Shillong. The agenda points for the ISO meeting are listed below:

- 1. Follow up action of the previous Monthly Review Meeting.
- 2. Results of audit (CEA, RITES, BIS).
- 3. Customer Satisfaction Reports from MoP/Project Authorities.
- 4. MIS Reports.
- 5. Corrective/Preventive actions.
- 6. Policy changes, if any.
- 7. Quality objectives.
- 8. Improvement of services rendered.
- 9. Resources needs.
- 10 Any other issue of importance/recommendations for improvement.
- 11. Requirement of printer for the smooth office operation.

Yours faithfully

(Ajit Kumar ray)

Assistant Director-II

To,

All Officers of RIO, Shillong

Copy to:

(1.) The CE (EI), CEA, R.K.Puram, New Delhi-110 066

(2.) The Nodal Officer (SE & TD), CEA, Sewa Bhawan, R.K. Puram, New Delhi-66

(3.) PPS to Member(PS), CEA, Sewa Bhawan, R.K. Puram, New Delhi-66



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₹./No.

दिनांक/Date:

RIO/SH/ISO/MRM/2006/ 303-05

11.09.2017

Subject: Record notes of Monthly review meeting in respect of ISO 9001:2008 for RIO (NER), Shillong for the month of August 2017 held on 11<sup>th</sup> September 2017.

With reference to the monthly review meeting record notes of discussion on Monthly Review Meeting held on 11<sup>th</sup> September 2017 are enclosed in the annexure with reference to agenda points.

The following officers were present in the meeting -

- 1. Sh. Lalrinsanga Director
- 2. Sh. Farooque Iqbal, Dy. Director
- 3. Sh. Ajit Kr. Ray, Asstt. Director-II

Encl: As above.

Yours faithfully

(Ajit Kumar Ray)

Assistant Director-II

To

All Officers of RIO, Shillong

Copy for information to:

- 1. The CE(EI), CEA, R.K Puram, New Delhi-66
- 2. The Nodal Officer & C.E., (SE&TD), CEA, Sewa Bhawan, R.K Puram, New Delhi-
- 3. PPS to Member(PS), CEA, Sewa Bhawan, R.K Puram, New Delhi-66

### Record notes with respect to Agenda Points

- 1. Follow up action of the previous Monthly Review Meeting:
  The activities of the different sections for the month of August 2017 were reviewed.
- 2. Results of Audit(CEA, BIS, RITES):

  1st Half-yearly internal audit of RIO (NE), Shillong for the year 2017 with regard to ISO:9001-2008 was conducted by NERPC officers on 16.08.2017. No NC was raised.
- 3. Customer Satisfaction Reports from MOP/Project Authorities:
  No Customer Assessment feedback from utilities received in this month.
- 4. MIS Reports:
  An MIS report of this month is enclosed.
- 5. Corrective/ Preventive actions:
  Nil
- 6. Policy Changes if any:

  ISO report will be issued in 1<sup>st</sup> week of every month by Jan 2017
- 7. Quality Objectives:
  All efforts made to implement the Quality Objective.
- 8. Improvement of services rendered:
- 9. Resource needs:
  - i) Vacant post of LDC to be filled. Action taken/initiated regarding resources needed enclosed at Annex.
  - ii) Visiting chair and officer sitting chair is required.
- 10. Any other issue of importance/recommendations for improvement:



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₹Í./No.

दिनांक/Date:

NO/...... P20/34/250/1925/2016/300-02

Date 11.09.2017

Subject -: MIS Report for the month of August 2017-reg

Please find enclosed herewith the duly filled MIS report for the month of August 2017 for your information and necessary action

Your's faithfully

(Ajit Kumar Ray)

Assistant Director-II

The chief Engineer(EI),CEA,NRPC Bldg. Katwaria Sarai,New Delhi-16 NO:RIO/SH/ISO/MIS/2006

#### Coppy To-

- 1. The chief Engineer and nodal officer (ps wing) SETD, CEA, Sewa Bhawan R.K Puram New Delhi-110066
- 2. The PPS to Member (PS), CEA, Sewa Bhwan, R.K. puram-1, New Delhi -110066

	Prepared by : CE(EI)/EE Approved by : Member(FS)
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Effective Date:19.03.2010	
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