



भारत सरकार/Govt. of India विद्युत मंत्रालय/Ministry of Power केन्द्रीय विद्युत प्राधिकरण/Central Electricity Authority मुख्य विद्युत निरीक्षणालय प्रभाग/Chief Electrical Inspectorate Division

विषय : माह अक्टूबर, 2018 की मासिक समीक्षा बैठक के बारे में।

सूचित किया जाता है कि आई. एस. ओ. 9001:2008 के अंतर्गत माह: अक्टूबर, 2018 की मासिक समीक्षा बैठक 11:00 बजे दिनाँक 09.11.2018 को मुख्य अभियंता के कक्ष मे होगी। अतः विद्युत निरीक्षणालय प्रभाग के सभी, अधिकारियों से अनुरोध है कि बैठक में भाग लें। बैठक में निम्न बिन्दुओं पर विचार किया जाएगा।

- 1. पिछली बैठक की अनुपूर्ति कार्यवाही /Follow up action of previous meeting.
- 2. सम परीक्षा का परिणाम Results of audit.
- 3. ग्राहक संतुष्टी रिपोर्ट /Status of Customer Satisfaction Reports.
- 4. एम.आई.एस. रिपोर्ट/MIS Reports.
- 5. सुधार / निवारक कार्यवाही /Corrective/ Preventive actions.
- 6. निति बंदलाव यदि कोई हो तो / Policy changes, if any.
- 7. गुणवता उददेश्य अभिलेख /Quality Objectives.
- 8. प्रदान की गई सुविधाओं में सुधार/Improvement of services rendered.
- 9. आवश्यक सन्साधनो की जरूरत/ Resources need.
- 10. सुधार हेतु कोई मह्त्वपूर्ण विषय/ Any other issue for the improvement.

HAY GHL (मुकल कुमार) सहायक निदेशक

विद्युत निरीक्षणालय प्रभाग के सभी अधिकारीगण, के.वि.प्रा, नई दिल्ली

संख्या- सी.ई.आई/1/13(a)/2018/

दिनाँक: 05.11.2018

Joh (1113ca), MTS



भारत सरकार/Govt. of India विद्युत मंत्रालय/Ministry of Power केन्द्रीय विद्युत प्राधिकरण/Central Electricity Authority मुख्य विद्युत निरीक्षणालय प्रभाग/Chief Electrical Inspectorate Division

विषय: आई.एस.ओ. 9001:2008 से सम्बन्धित माह : अक्टूबर , 2018 की मासिक समीक्षा वैठक का कार्यवृत!

आई.एस.ओ. 9001:2008 से सम्बन्धित मासिक समीक्षा बैठक की कार्यसूची के अनुसार अक्टूबर , 2018 माह की बैठक दिनाँक 09.11.2018 को संपन्न हुई। बैठक का कार्यवृत सूचनार्थ हेतु संलग्न है। इस बैठक में निम्नलिखित अधिकारीगण सम्मिलित हुए।

1- श्री ए के ठाकुर, निदेशक

2- श्री मुकुल कुमार, सहायक निदेशक

संलग्नक : यथोपरी ।

मुक्त कुमार) सहायक निदेशक

मुख्य अभियंता एवं नोडल अधिकारी (विद्युत प्रणाली), के.वि.प्रा, नई दिल्ली संख्या: सी.ई.आई/1/13(a)/2018/

दिनाँक: 09.11.2018

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Minutes of Monthly Review Meeting for the month of October, 2018 held on 09.11.2018.



Review Meeting for the month of October 2018 regarding ISO 9001:2008 of CEI Division was taken ctor (CEI) on 09.11.2018.

The list of participants is as follow: -

- 1. Shri A.K. Thakur, Director
- 2. Shri Mukul Kumar, Assistant Director

The following agenda points were discussed during the meeting:

1. Follow up action of previous meeting:

All the Officers are regularly preparing Monitoring Matrix (MM).

2. Result of Audit (CEA / BIS):

Internal audit was carried out by NPC Division, CEA. There was no non-compliance in the internal audit report (1st half yearly internal audit CY 2018).

3. Status of Customer Satisfaction Reports:

i) Internal customer satisfaction report:

Feedback of customer satisfaction reports (Internal) were received from 6 (Six) divisions of CEA for CSI Jan-June, 2018.

ii) External customer satisfaction report:

Feedback of customer satisfaction reports (External) was received from 2 (Two) external customers for CSI Jan-June, 2018.

4. MIS report:

MIS Report for October, 2018 was discussed in the meeting and found satisfactory.

5. Corrective / Preventive actions:

Nil

6. Policy changes, if any:

No policy change was required.

7. Quality Objectives:

To improve upon the quality, the observations / suggestions made by the Audit Parties in earlier audit are complied with.

8. Improvement in services rendered:

All reports are being issued in stipulated time.

9. Any other issue of importance /recommendation for the improvement:

New ISO divisional activity document as per ISO 9001:2015 to be circulated.

Meeting ended with the vote of thanks to the Chair.





भारत सरकार/Govt. of India विद्युत मंत्रालय/Ministry of Power केन्द्रीय विद्युत प्राधिकरण/Central Electricity Authority मुख्य विद्युत निरीक्षणालय प्रभाग/Chief Electrical Inspectorate Division

विषय: अक्टूबर, 2018 माह की एम.आई.एस. रिपोर्ट (MIS Report).

विद्युत निरीक्षणालय प्रभाग की अक्टूबर माह की एम.आई.एस.रिपोर्ट (MIS Report) आवश्यक सूचना हेतु संलग्न है।

संलग्नक : यथोपरी ।

मेवे भ के प्र

(मुकल कुमार) सहायक निदेशक

मुख्य अभियंता एवं नोडल अधिकारी ((विधुत प्रणाली)), केविप्रा संख्या: सी.ई.आई/1/13(a)/2018/

दिनाँक: 08/11/2018



QUALITY SYSTEM MIS (IS/ISO 9001 : 2015 Clause 9.1.1)

Title: MIS Report

Doc. No.: PS/EI/MIS/O1

Issue No.: 01 Page :1/1

Page Rev. No.: 00

Effective Date: 20/09/2018

Prepared by: C.E. (CEI)

Approved by: Member (PS)

Issued by: Nodal Officer

SL. No.	Process/Activity	No. of Cases received/ reviewed	Present Status of Application	Remarks
01	Statutory Inspections of Electrical Installations under Regulations 43 of CEA (Measures relating to Safety and Electric Supply) Regulations, 2010	13	Completed	
02	Statutory Inspections of Electrical Installations under Regulation 30 of CEA (Measures relating to Safety and Electric Supply) Regulations, 2010	1	Completed	
03	Inquiry of Electrical Accidents	0	-	
04	Reply of Parliament Questions/ VIP references	2	Reply given in time	
05	Co-ordination and Monitoring work with RIO's	76	Completed	
06	Dissemination of Information under Right to Information Act 2005	4	Reply given in time	

^{*}refer to monitoring matrix



Prepared by: CE (CEI)

Approved By: Member (PS)

CEA, New Delhi

QUALITY MANAGEMENT SYSTEM (IS/ISO 9001: 2015 Clause 9.1.1)

Supply) Regulations, 2010 (As amended) Authority (Measures relating to Safety and Electric Statutory Inspections of Electrical Installations Title: Monitoring Matrix of Quality Plan Regulations 43 of Central Electricity

under

Issue No.: 01 Doc. No.: PS/CEI/MM/02

Page: 1/1

Page Rev No.: 00

Effective Date: 20/09/2018 Issued by: Nodal officer

Status of Applications received/reviewed for inspection under Regulation 43 during the month of October, 2018

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Prepared by: CE (CEI)

Approved By: Member (PS)

CEA, New Delhi

QUALITY MANAGEMENT SYSTEM (IS/ISO 9001: 2015 Clause 9.1.1)

Supply) Regulations, 2010 (As amended) Statutory Inspections of Electrical Installations under Regulations 30 of Central Electricity Authority (Measures relating to Safety and Electric Title: Monitoring Matrix of Quality Plan for

Issue No.: 01 Doc. No.: PS/CEI/MM/02a

Page: 1/1

Page Rev No.: 00

Issued by: Nodal officer Effective Date: 20/09/2018

Status of Applications received/reviewed for inspection under Regulation 30 during the month of October, 2018

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