



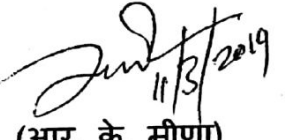
भारत सरकार/Govt. of India
विद्युत मंत्रालय/Ministry of Power
केन्द्रीय विद्युत प्राधिकरण/Central Electricity Authority
मुख्य विद्युत निरीक्षणालय प्रभाग/Chief Electrical Inspectorate Division

विषय: आई.एस.ओ. 9001:2015 से सम्बन्धित माह : फ़रवरी, 2019 की मासिक समीक्षा बैठक का कार्यवृत्ता

आई.एस.ओ. 9001:2015 से सम्बन्धित मासिक समीक्षा बैठक की कार्यसूची के अनुसार फ़रवरी, 2019 माह की बैठक दिनांक 11.03.2019 को संपन्न हुई। बैठक का कार्यवृत्त सूचनार्थ हेतु संलग्न है। इस बैठक में निम्नलिखित अधिकारीगण सम्मिलित हुए।

1. श्री गौतम रॉय , मुख्य अभियान्ता
2. श्री ए.के. ठाकुर, निदेशक
3. श्री संतोष कुमार, उप निदेशक
4. श्री आर. के. मीणा, उप निदेशक
5. श्री ऋतुराज पांडेय, सहायक निदेशक

संलग्नक : यथोपरी ।


(आर. के. मीणा)
उप निदेशक

मुख्य अभियंता एवं नोडल अधिकारी (विद्युत प्रणाली), के.वि.प्रा. नई दिल्ली
संख्या: सी.ई.आई/1/13(a)/2019/377 दिनांक: 11.03.2019

o/c

Subject: Minutes of Monthly Review Meeting for the month of February, 2019 held on 11.03.2019. (16)

Monthly Review Meeting for the month of February, 2019 regarding ISO 9001:2015 of CEI Division was take by Chief Engineer (CEI) on 11.03.2019.

The list of participants is as follow: -

1. Shri Goutam Roy, CE
2. Shri A.K. Thakur, Director
3. Shri Santosh Kumar, Deputy Director
4. Shri R.K. Meena, Deputy Director
5. Shri Reeturaj Pandey, Assistant Director

The following agenda points were discussed during the meeting:

1. Follow up action of previous meeting:

New ISO divisional activity document as per ISO 9001:2015 is circulated as per distribution list.

2. Result of Audit (CEA / BIS):

Internal audit was carried out by PCD Division, CEA. There was no non-compliance in the internal audit report (2nd half yearly internal audit CY 2018).

3. Status of Customer Satisfaction Reports:

i) Internal customer satisfaction report:

Feedback of customer satisfaction reports (Internal) were received from more than 5 (five) divisions of CEA for CSI July-Dec, 2018.

ii) External customer satisfaction report:

Feedback of customer satisfaction reports (External) was received from 2 (Two) external customers for CSI July-Dec, 2018.

4. MIS report:

MIS Report for February, 2019 was discussed in the meeting and found satisfactory.

5. Corrective / Preventive actions:

Nil

6. Policy changes, if any:

No policy change was required.

7. Quality Objectives:

To improve upon the quality, the observations / suggestions made by the Audit Parties in earlier audit are complied with.

8. Improvement in services rendered:

All reports are being issued in stipulated time.

9. Any other issue of importance / recommendation for the improvement:

Nil.

Meeting ended with the vote of thanks to the Chair.



भारत सरकार/Govt. of India
 विद्युत मंत्रालय/Ministry of Power
 केन्द्रीय विद्युत प्राधिकरण/Central Electricity Authority
 मुख्य विद्युत निरीक्षणालय प्रभाग/Directorate of Electrical Inspectorate Division

विषय: फरवरी माह की एम.आई.एस. रिपोर्ट (MIS Report).

विद्युत निरीक्षणालय प्रभाग की फरवरी माह की एम.आई.एस.रिपोर्ट (MIS Report) को सूचना हेतु संलग्न है।

हस्ताक्षरक : यथोपरी ।

(Handwritten Signature)
11/3/2019

(आर. के. मीणा)
उप निदेशक

सं. भेयंता एवं नोडल अधिकारी (विद्युत प्रणाली), केविप्रा

रिपोर्ट आई/1/13(a)/2018/

दिनांक: 11/03/2019



PS Wing, CEA,
New Delhi

**QUALITY SYSTEM MIS
(IS/ISO 9001 : 2015 Clause 9.1.1)**

**Title: MIS Report
Month: February, 2019**

Doc. No.: PS/EI/MIS/O1
Issue No.: 01
Page :1/1
Page Rev. No.: 00
Effective Date: 20/09/2018

Prepared by:
C.E. (CEI)

Approved by:
Member (PS)

Issued by:
Nodal Officer

SL. No.	Process/Activity	No. of Cases received/ reviewed	Present Status of Application	Remarks
01	Statutory Inspections of Electrical Installations under Regulations 43 of CEA (Measures relating to Safety and Electric Supply) Regulations, 2010	8	Completed*	
02	Statutory Inspections of Electrical Installations under Regulation 30 of CEA (Measures relating to Safety and Electric Supply) Regulations, 2010	2	Completed*	
03	Inquiry of Electrical Accidents	0		
04	Reply of Parliament Questions/ VIP references	10	Reply given in time	
05	Co-ordination and Monitoring work with RIO's	99	Completed	
06	Dissemination of Information under Right to Information Act 2005	1	Reply given in time	

*refer to monitoring matrix